



AVANTA
MEDICAL INFORMATION SYSTEMS

FAX

MARCH 03, 2004

Check Out The New Avanta Website! www.avanta.com

We have recently redesigned the style and content of the Avanta website and it is now available online. The new and improved Avanta website offers excellent information regarding the Avanta System, integrated in a sleek new design and more user friendly format.

Avanta's website utilizes an easy-to-use menu structure to navigate through the following topics:

- **AVANTA SYSTEM**: An overview of the Avanta System including a list of features, reports, and descriptions of our support model.
- **SUPPORT**: Specifically designed for our clients, including our support information, a downloads section to retrieve commonly used forms and manuals, a complete archive of the AvantaFax, a software tips page to answer frequently asked questions, and a list of links to other significant industry websites.
- **COMPANY**: General information about our company including complete contact information, client testimonials, and required legal notices.
- **NEWS**: Current Avanta and industry news including HIPAA information, and an archive list of the new system features.

Please check out our new Avanta website today at www.avanta.com. If you have any questions, suggestions, or comments, please call Avanta and ask for Andy.

Medicare B Resource Claim Billing Instructions Revised

Effective for claims received on or after April 1, 2004, the name, address, and zip code of the service location for all services other than those furnished in place of service home (12) must be entered in Box 32 of the 1500 claim form and in the appropriate electronic field for electronic claims. If the information is missing or incomplete, Medicare will return reject the claim.

The Avanta System already has the ability to include the appropriate information in Box 32 of the 1500 claim form and in the appropriate electronic field for electronic claims. However, your system may not be currently set up to do so. If you are not currently including the facility information for all services other than those furnished in place of service home, or are unsure, please call Avanta and a Support Specialist will help you determine if any changes need to be made.

Get New Files From Medicare: Update

Medicare recently made an unannounced change to the BBS (Bulletin Board System) menu structure. The change did not affect the transmission of claims or the automatic receipt of files from Medicare every time a transmission is sent. However, this change did prevent some of you from receiving files from Medicare using option **[A] Get New Files From Medicare**.

Programming reviewed the changes made to the Medicare BBS and recently made the changes necessary to reinstate this features. The updated program will automatically be included in the next Avanta update. However if you would like to have this feature reinstated sooner, please call an Avanta Support Specialist and request the program be sent to your system via the modem.

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