

Automatic Medicare EOB Posting and Electronic Funds Transfer (EFT).

Although several Avanta clients are now using the automatic Medicare EOB posting feature, there are a few clients that are not because of a common misconception. We have found that some clients are under the impression that using the automatic Medicare EOB posting feature also means that their Medicare checks will automatically be deposited directly into their bank account. In fact, the two are not connected in any way.

You may take advantage of the Medicare auto-posting feature AND continue to receive your checks in the mail along with your paper EOB.

Something else you may want to consider if you are not yet taking advantage of Avanta's automatic Medicare EOB posting feature. Medicare can now provide your electronic EOB files on a daily, rather than a weekly, basis. This makes balancing to your paper EOB's and checks much easier.

If you would like to switch from weekly to daily files, simply give Medicare/NHIC a call at 213-593-6950 and have your submitter number handy.

Got COLOR?

This latest AvantaFAX design was created in color and printed on a new HP Color LaserJet printer. If you are interested in using a color laser printer on your Avanta system, please give our office a call to discuss the details.

Medicare Claims Submission Issues.

Medicare has recently revamped their bulletin board system (CABBS) to only accept a very specific password format when logging in to transmit claims. Although all Avanta clients have been updated with this change, Medicare has been experiencing problems on their end since the changeover.

A few offices are complaining of "busy" messages when attempting to transmit claims.

Until Medicare improves the situation by making more modems available, we suggest transmitting early in the morning, and also try to avoid Friday afternoon transmissions.