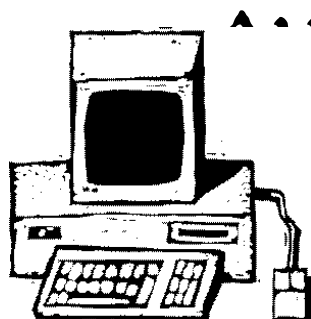


April 24th, 2001

Software Support Schedule



Avanta is having a staff meeting on Friday afternoon, April 27th. Because of this, our office will close at 12:30pm but will be available for emergencies through our answering service for the remainder of that day. We will re-open for normal business on Monday, April 30th at 8:30am.



Attention: Next Avanta Seminar

The upcoming Practice File Cleanup seminar will be held on Wednesday April 25th, and Thursday the 26th. This seminar will review the organization of the practice files in your Avanta system, and how to reorganize them for greater efficiency and ease of use. The files that will be reviewed include the treatment, diagnosis, and insurance company files.

There will be morning sessions from 9:00am

Medicare On-Line Eligibility Returns!

Yes, Medicare On-Line Eligibility returns to your Avanta system with your next update. An Avanta representative will call your office to schedule your update soon. In the meantime, you will need to complete a new Medicare Eligibility and Beneficiary Authorization Form and mail it to Medicare/NHIC. You can obtain a faxed copy of this form from NHIC. Note: Be sure to complete the form and mail it back to NHIC (a faxed copy will not be accepted).

Those of you who are interested in the new automatic Medicare EOB posting feature will also have to fill out an authorization form from Medicare. If you do not already have a copy of this form, Avanta can fax one to your office.

Don't forget to verify your backups!

(continued)

to 12:00pm, and afternoon sessions from 2:00pm to 5:00pm. If you are a practice manager or are otherwise responsible for the practice files, please call Alyson at 818-706-9191 to schedule your place. Only a few spots remain, so call now to reserve your place!

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