



May 28, 2003

Southern and Northern California Approved Vendor!

You should have recently received a letter from CMS stating that Avanta successfully completed the ANSI 837 4010 testing process on April 24, 2003. This means that Avanta is a Southern California approved vendor six months ahead of the HIPAA deadline. Since then, our programming team has been hard at work to ready the Avanta System for Northern California testing. After a few minor changes and corrections during the testing process, Avanta was approved and is now a NHIC Southern and Northern California approved vendor. We will be releasing an update that includes the changes necessary for ANSI 4010 compliance very soon, and Dan will be calling your office to schedule this update well before the October deadline.

Other HIPAA Related Electronic Billing Issues...

With the upcoming HIPAA deadline there are several other Electronic Billing related issues that your office should be aware of. These are a couple of the issues which may affect you:

★ The Uniform Electronic Transaction Standards section of HIPAA requires that all electronic transmissions be submitted in the ANSI 4010 format by October 16, 2003. As a covered entity under HIPAA, you must procure a signed agreement recognizing ProxyMed as one of your Business Associates if you use them for 3rd party claims. In this role, they will be responsible for converting your current claims format (IMS 4.0) to the HIPAA compliant format (ANSI 4010). For no charge, you may download the ProxyMed BA Agreement from the ProxyMed website (www.proxymed.com), which has already been executed. This will allow you to continue transmitting claims to them in the current format. (continued to the right)

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★ At the October 16, 2003 deadline you will also be required to download the Error Summary Report (ESR) electronically. The Avanta system already has the ability to receive and view the ACK (Acknowledgment) and ESR files that are electronically sent from Medicare, and most of you are already doing so. The ACK verifies that your claim file was received by Medicare, and the ESR summarizes how many items are being processed and rejected for a given claim file. If you have not signed up to begin receiving ESR files, you will have to fill out and mail or fax the sign-up form to Medicare. If you need an ESR sign-up form, you can download a copy from the Avanta website (www.avanta.com), or if you have any questions about the Medicare ESR, the ANSI 4010 format, or HIPAA please contact Avanta.



Avanta asks that you please do not move or switch office equipment, such as terminals, keyboards, and printers. Doing so without Avanta's assistance may cause problems that are difficult for us to diagnose, as we may not have all the information regarding how the equipment was moved. If you plan to add equipment such as a printer or PC terminal keep in mind that it will need to be configured which will require the expertise of an Avanta support specialist.

If you are experiencing hardware difficulty with or are planning to move or add new office equipment related to your Avanta system, please call us first. It's an easy first step to avoiding any hardware headaches.

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