



## How We Beat the Blackout



Two weeks ago, a rolling blackout came to visit Avanta. We didn't notice, really. What's more important is that you probably didn't notice either, thanks to our long-run battery backup system. The lights and air conditioning went out and we all received a slight startle, but business continued as usual.

At Avanta, the servers and all workstations are each connected to their own long-run battery backup, allowing us to continue normal business for three to four hours during a prolonged power loss. We also have our telephone system, fax, and Internet service all connected to a long-run battery backup.

We recently installed three long-run battery backups for a pediatric practice in Santa Monica. "Right on time, too," says one staff member. "We had a blackout three days later." Their Avanta server and five most vital  
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workstations are supported by long-run battery backups. This allowed the practice to continue to use the Avanta system and to provide treatment to nine patients during the blackout. Another staff member summed up the power loss experience, "Because of the backups, the blackout went really smoothly."

A long-run battery backup is a cost-effective way to keep your Avanta system running and to maintain office productivity during a power loss. If you would like more information about how we can provide the same solution for you, please call us at 818-706-9191.

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## COMPLIMENTARY TRAINING!

Avanta is offering a complimentary training session (up to one hour) with your next software update.

Please take advantage of this opportunity to learn new system features or to brush up on functions you don't often use. An Avanta representative will contact your office soon to schedule your software update and training session.

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## Speed Ahead with DSL

Connecting to the Internet through a high-speed DSL (digital subscriber line) modem has never been easier or more cost-effective. If you currently use a 56K dial-up modem, then you know how painful and unproductive a slow connection can be. But you may not know the advantages of DSL.

DSL modems offer a "broadband" connection to the Internet, meaning that several PCs or Macintoshes can simultaneously connect to the Internet at speeds up to 50 times faster than a 56K dial-up modem.

Broadband also means no more dialing up, no more waiting for a connection, and no more hassles in remembering to hang up to avoid extra phone charges. With DSL, as soon as you launch your Internet browser (i.e., Netscape Navigator, Microsoft Internet Explorer), you are immediately connected to the Internet at blazing speed.

If you currently use a slow dial-up connection for Internet access and want to jump ahead with high-speed DSL, or if you are not yet connected to the Internet and think it is finally time to get "online," please call us at 818-706-9191.

Please note that DSL service is not yet offered in all areas, so first check with your telephone service provider about DSL availability.

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## Blackout Tip

If a blackout lasts longer than five minutes, your standard (*not* long-run) UPS (uninterruptible power source) communicates with your Avanta system and shuts down the server. When the console monitor displays, "Safe to power down or press any key to reboot," it is *important* that you remember to turn off your UPS.

If you do not turn off the UPS, the connected server and console monitor will drain the UPS battery (similar to headlights draining a car battery), potentially rendering the UPS ineffective the next time a blackout hits.

If your office has the added benefit of a long-run UPS, your Avanta system will continue to operate and it is unnecessary to turn off your UPS. Should you have questions about your UPS setup, please call us at 818-706-9191.

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## S..L....O.....W Server???



Call Chip at Avanta for an upgrade quote.

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