

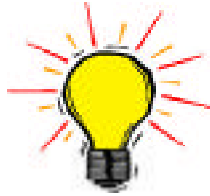


AVANTA
MEDICAL INFORMATION SYSTEMS

FAX

JUNE 23, 2004

Bright Idea For Summer Blackouts



If a power outage lasts longer than five minutes, your Avanta system will automatically shut down to protect your data. However, your APC brand UPS (uninterruptible power source) will continue to run and it is your important responsibility to turn off the UPS after your Avanta System has been shut down. If the UPS is not turned off, the UPS battery will drain (similar to headlights draining a car battery), rendering the UPS ineffective the next time a blackout hits.

At Avanta's office, the servers and all workstations are each connected to their own long-run UPS, allowing us to continue normal business for three to four hours during a prolonged power loss.

A long-run UPS is a cost-effective way to keep your Avanta system running and to maintain office productivity during an extended power loss. Please call Chip at Avanta if you would like more information about how we can provide the same solution for you, or if you have any questions about how to turn off your UPS during an extended blackout.

Updates Are Coming

A new Avanta update is being released soon and will include, among other things, the new Payment Posting Program. We have received a number of suggestions and this new posting program has been designed to address these issues, while adding new features. The Avanta Bug Busters continue to test all new features and enhancements to ensure a smooth and efficient transition. Dan will be calling your office soon to schedule an appointment for this new update.

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If you have any questions regarding the upcoming update, or suggestions for new or improved features, please give us a call or submit our Support Form from the Avanta website.

FREE Server Speed Comparison Report

Is your office idle while you run reports, process insurance billing, and run statements? Are you having to wait while one job finishes before you can begin another? A new server offers the blazing speed and reliability of a new Intel® Xeon processor along with many other new standard and optional features.

Computer technology advances significantly every year and the reliability of computer hardware also continues to improve. Though infrequent, the most common failures in servers continue to be the hard drive and power supply.

To ensure your practice is always up and running, all new Avanta Systems are sold with RAID. RAID is where an extra disk drive is installed in your system so you can continue operating on one disk if the other disk has failed. You also have the option of adding a redundant power supply, where an extra power supply is installed in your system so you can automatically continue operating in the event one fails.

If you are interested in upgrading your old server, Avanta can provide a free server speed comparison report. This report will graph the amount of time it takes to process reports, billing, practice maintenance, etc. on your existing system compared to the fraction of time it takes on a new upgraded server. If you have any questions about upgrading or receiving a free server speed comparison report, please call Avanta and ask for Chip.

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