



AVANTA[®]

MEDICAL INFORMATION SYSTEMS

FAX

July 31st, 2002

HP All-In-One Device



The new HP LaserJet 4100mfp is an intelligent network appliance that provides printing, copying, color scanning and digital sending services to improve efficiency and productivity. Features include:

- + 50-page automatic document feeder for hands-free copying or scanning.
- + Digital sending capabilities converts documents to PDF, JPEG, and TIFF e-mail attachments.
- + 1200 x 1200 dpi for superior output.
- + 5GB EIO hard disk drive enables effective multi-tasking for faster multiple original prints at engine speed, saving you time and money.
- + Fast printing-25 pages per minute-zips through peak workgroup demand, including complex, graphics-filled documents.
- + 600-sheet capacity standard tray upgradable to 1,600 maximum capacity and an optional duplexer performs 2-sided and booklet printing.

For more information on the HP LaserJet 4100mfp and a color picture, visit our website at www.avanta.com. If you have any other questions about this printer, or the HP4100, please call Chip at Avanta.

* Blue Screen *

The Avanta System includes the Word Perfect[®] (WP) word processor that allows you to type letters, create patient notes, and merge templates with specific patient and practice data entered in your system. WP for UNIX is a character based word processor that is built into the Avanta System and can be accessed from the home screen by pressing [C] Special Functions and [H] Word Perfect or [F8] to enter Patient Notes.

If you are not familiar with Word Perfect[®], it is the blue screen (on a color monitor) with the following information line [Doc 1 Pg 1 Ln 1" Pos 1"] displayed on the bottom right corner of the screen. It is also used for Patient Notes. Pressing the [F3] Help key twice displays the value of the Function Keys, including most of the basic word processing functions. Most important of these Function Keys is [F7], which allows you to save and/or exit Word Perfect. So, if you are ever unintentionally in the "blue screen" press [F7] to exit, press [N]o to Save Document, and press [Y]es to Exit WP. If you have any questions about using Word Perfect[®], Patient Notes, or performing a merge, please call Avanta at 818.706.9191.

GOOD LUCK AC!

As some of you may know, AC, who had been working with Dan and Andy in software support for the last year and a half, has left Avanta to continue his higher education. He will be attending Auburn University in Alabama in a specialized Ph.D. program for psychology. AC would like to thank all of you for the great challenges and experiences from his time here. We are all sad to see him go and will keep you updated on his progress.

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W E L C O M E !

Avanta is proud to welcome Dr. Alexander to the Avanta family. Dr. Alexander's office is located in Inglewood, and we are happy to have their office join the growing ranks of satisfied Avanta clients.

Login Error **Report**

The Login Error Report, installed on your last update, has been designed to inform users of errors and potential errors with the Avanta System as soon as they arise. Early detection is the best remedy to avoid serious issues, and the new Login Error Report does just that.

This feature will check for several system level errors or potential errors upon user login. The user is informed of the error(s) at every login and has the opportunity to view or print the error report. This feature checks for the following types of errors:

1. RAID: RAID is where an extra disk drive is installed in your system so it can continue operating on one disk if the other disk has failed. We check for three types of RAID failures. If you are interested in installing a RAID system in your computer, please contact Chip at Avanta.
2. LEDGER: We warn when a ledger file is running out of space or is full.
3. DISK: We look at remaining disk space and warn when nearing capacity.
4. BACKUP: We report when the most recent acceptable backup verification was made three or more days ago.

(continued on the right)

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If you receive one of these warnings when you log in to the Avanta System, press [esc] to view the error report, and [ctrl - p] if you wish to print the report. Please call Avanta with the report information so that we can review and resolve the issue.



Clean your Dymo

For proper maintenance of your Dymo LabelWriter, make sure to use Dymo LabelWriter Cleaning Cards. Dymo recommends using a Cleaning Card once or twice a month, depending on your usage level, or if you experience diminished print quality. Cleaning Cards safely and effectively remove contamination from your Dymo's printhead. Keeping the printhead clean will improve print quality and extend the life of your Dymo LabelWriter.

To order additional Cleaning Cards, please visit Dymo's website at www.dymo.com or call them at 1-800-426-7827. If you have other questions about the Dymo printer, please contact Avanta.

B I G W i n n e r

Congratulations to Shannon from Dr. Rubaum, the lucky winner of a \$25 Amazon.com gift certificate. Shannon won the prize through a drawing offered to all clients who attended our latest seminar, *Understanding the Avanta Ledger*, and fully completed the seminar evaluation.

Thanks to everyone who attended and completed an evaluation. Your feedback helps Avanta to better meet your needs.

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