



**AVANTA**<sup>®</sup>  
MEDICAL INFORMATION SYSTEMS

**FAX**

August 2<sup>nd</sup>, 2001

**A d d r e s s  
C h a n g e  
FOR  
MEDICARE/NHIC**

Please note that Medicare/NHIC has changed to a new address for mail-in paper claims for Medicare and Medi-Medi patients.

To ensure that your HCFA 1500 forms reach the correct Medicare/NHIC destination, please update your Avanta system by navigating from the home screen to [C] *Special Functions* [2] *Authorized Functions* [2] *Practice Defaults* and [5] *Insurance Billing* (pages 10 & 11). Medicare/NHIC's new address is as follows:

NHIC/Medicare Claims  
P.O. Box 272852  
Chico, CA 95927-2852

Please note that Avanta continues to offer electronic billing for Medicare and Medi-Medi patients. If you have questions about Medicare/NHIC's change of address for mail-in paper claims, please contact Avanta.

**U P D A T E :  
AUTOMATIC MEDICARE  
EOB POSTING PROGRAM**

Medicare/NHIC continues to include errors in their electronic EOBs, which may cause difficulty in using the Automatic Medicare Posting Program.

In response, Avanta continues to work toward a solution to help both our clients who are using the Automatic Medicare Posting Program in spite of the difficulties caused by Medicare/NHIC, and our clients who are eager to benefit from this program once this issue is resolved.

Avanta has written to Medicare/NHIC and HCFA management in order to hold Medicare/NHIC accountable for resolving this issue. We appreciate your patience and support while we press Medicare, NHIC, and HCFA to create a speedy solution.

*Ready for DSL?*

If you currently use a slow dial-up connection for Internet access and want to jump ahead with high-speed DSL, or if you are not yet connected to the Internet and think it is finally time to get "online," please call Avanta.

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