

Avanta Update Information

A new Avanta update is being released. There are several new features in the Avanta system that we're very proud of.

The latest addition to Avanta is "Enhanced Charge Posting". Enhanced Charge Posting has been created to allow users to post and edit all billing information (i.e. place of service, facility, units and days) for each charge on one screen, and with more color.

You may edit each field in a line-item style format, and post up to 99 charges per patient. Posting preferences are now stored on a per-user basis rather than per-practice.

Many changes and additions have been made to the new Payment Posting program as well. You may now post a credit or debit adjustment on one screen. Applying payments to paid-up charges is also now possible.

Appointment Reminder Cards are now available to print through the Dymo label printer. If you don't already have a Dymo label printer on your Avanta system and are interested in printing appointment reminder cards, please call Chip for more information.

Dan will be calling your office to schedule an appointment for the new update. If you have any questions regarding the upcoming update, or suggestions for new or improved features, please give us a call or submit a Support Form from the Avanta website.

Medicare Rejects Claims For Invalid Diagnosis Codes!

We have received several calls from clients stating that their Medicare Acknowledgement Reports contain "invalid diagnosis code" errors. Medicare now seems to be deleting more claims due to the fact that the diagnoses are not specific enough. If you are billing a three digit code, you may have to take it to the 4th or 5th digit in order for Medicare to process it.

A typical rejection will look something like this: "M311 INVALID DIAGNOSIS CODE - CLAIM DELETED".

Before contacting Medicare, look the code up in the ICD-9 book, which is available in the Avanta system. From the Home Screen, select **[8] Edit Practice Files**, then **[4] Diagnoses**, then **[4] Search ICD-9 Book For Diagnoses**. You may search by code, or partial code, or for a word in the diagnosis. Please contact an Avanta support representative if you need any help with this process.

Avanta Holiday Schedule:

Avanta will be closed on Monday, September 5th in observance of Labor Day. However, our customer support department will be accepting emergency calls.

