



# AVANTA<sup>®</sup>

MEDICAL INFORMATION SYSTEMS

# FAX

August 22<sup>nd</sup>, 2002

## ELIMINATION OF PAPER ERROR SUMMARY REPORTS (ESR)

The implementation of the Health Insurance Portability & Accountability Act (HIPAA) is fast approaching. At the final HIPAA implementation date, NHIC will no longer continue to issue paper Error Summary Reports, (ESR, also known as Batch Detail Control Listings.) NHIC will post an electronic version of the ESR to every submitter's CABBS electronic mailbox the business day following the claims transmission.

Providers receiving electronic reports enjoy the following benefits: Availability of ESR's 24 hours after claim transmission, better control/tracking of ESRs, and the ability to view and print ESR's anytime.

The Avanta system has the ability to receive and view Error Summary Reports that are electronically sent from Medicare. The ESR includes summary information regarding how many items are being processed and rejected for a given claim file. To receive and view ESRs from Medicare:

1. Press **[6]** *Insurance Billing/EDI* from the home screen.
2. Press **[2]** *Medicare Electronic Billing*.
3. Press **[A]** *Get New Files from Medicare*. The system will initialize the modem, dial Medicare's number, and retrieve any files available on Medicare's electronic Bulletin Board system.
4. Press **[B]** *View Files Received From Medicare*.
5. Select the number or letter of the ESR file you wish to view.

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All clients transmitting to Medicare NHIC electronically must sign up to receive electronic ESR's, as paper ESR's are being eliminated. To begin receiving ESR files, you must first fill out and mail or fax the sign-up form to Medicare. If you need an ESR sign-up form you can download a copy from our website [www.avanta.com](http://www.avanta.com), or if you have any questions about the Medicare ESR, please contact Avanta.

## FREE Seminars

Our next free seminar will actually be two different seminar topics, the Appointment Scheduler Seminar will be offered on Tuesday, October 29, and the Group Builder Seminar will be offered on Wednesday, October 30.

The Appointment Scheduler Seminar will review all Appointment Scheduler features including setup, shortcuts, appointments, and customizing features that will allow your office to run more effectively and efficiently. The Group Builder Seminar will review how to make a group, use groups throughout the system, customize groups, use the MedBase Group Builder, and generally be more productive and efficient with Avanta groups.

Please contact Jennifer at Avanta to RSVP. As space is limited, a 48-hour cancellation notice is required. If you are unable to attend our office sessions, training can be individually scheduled at your office for the regular training fee.

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