



AVANTA[®]

MEDICAL INFORMATION SYSTEMS

FAX

August 30th, 2001

Avanta Support



One of the defining qualities that enables the Avanta system to be the premier medical practice management system is our unlimited customer support. Based on your existing software and hardware agreements with us, we are available to answer your questions, address your needs, and provide solutions for your practice.

Please encourage your staff to call us to take advantage of the valuable resources provided by our Avanta support team, such as software support, hardware support, free seminars, and system updates. We are happy to help. Also note that our normal business hours are Monday through Friday, from 8:30 am to 5:30 pm. We take lunch from 12:30 pm to 1:45 pm.

As an added benefit, in the event of an emergency during after hours, Avanta support members are available by pager via our answering service. While we are available during an emergency, please use discretion when deciding whether the situation requires immediate attention or if the circumstances can wait until our normal business hours.

A SPECIAL OFFER FROM HEWLETT PACKARD

Tired of printing only 4 to 10 pages per minute? Speed ahead with a special offer from Hewlett Packard on the 25 page-per-minute HP LaserJet 4100N.

If you have a late model HP LaserJet printer (models II, III, 4, or 5), you may be eligible for a performance-boosting trade-up program from Hewlett Packard. If you are interested in increasing your printing efficiency, please call Chip at Avanta for details.

HOLIDAY HOURS



Avanta will be closed Monday, September 3rd, in observance of Labor Day. However, technical support for emergency situations will be available via our answering service. Have a safe and relaxing holiday!

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