

Medicare News

vember 18, 2000 is the most ntly announced date for the care claims processing change america to NIHIC. After this

f r o m[•] Transamerica to NHIC. After this date, Transamerica will no longer process Medicare Claims.

For Medicare electronic claims, Avanta has completed the necessary changes to the software so that your claims can be sent to NHIC. We are performing the final quality tests on this update, and client updates will start next week. We fully expect to update all Medicaresubmitting Avanta clients by the deadline.

An Avanta representative will be contacting you soon to schedule your update. Updates will take somewhat longer than usual as NHIC is requiring that all submitters individually test their submissions; usually this testing will be performed as part of your update.

For more information regarding the upcoming NHIC/Transamerica transition, visit www.medicarenhic.com, and click on "Important Transition News". You may also call the Avanta support staff with any questions that you have.

ProxyMed Update If you submit third party electronic claims through

If you submit third party electronic claims through ProxyMed (formerly IMS), you may have recently received a letter from them offering to contract with you directly for the processing of claims submitted through your Avanta system. We have been negotiating with ProxyMed for over a year in an effort to secure favorable terms for our clients, and are frankly puzzled by their abrupt decision to terminate negotiations and solicit your business directly.

Our interest in this issue is, as always, to secure reliable, cost-effective third party claims processing for our clients. To that end, we are attempting to resume negotiations with ProxyMed, and are also actively exploring relationships with other third party claims processing services. We hope to offer you a choice of vendors in the near future.

Should you decide to contract directly with ProxyMed, be assured that your Avanta software will continue to support third party electronic claims submission as always, and that we have no immediate plans to discontinue support of the ProxyMed interface. We will keep you informed of any further developments regarding this issue.



The next half-day Avanta seminars will be held on December 12th, 13th & 14th. The session topics include the insurance billing and response history and the new patient payment posting program. Many sessions fill up quickly, so call now to reserve your place!

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