

AVANTA[®]

MEDICAL INFORMATION SYSTEMS

FAX

November 14th, 2000

Medicare Transition Update

November 17th is the latest announced date for the Medicare processing changeover from Transamerica to NHIC. After this date, Transamerica will no longer process Medicare Claims.

Avanta has completed the necessary changes for electronic claims to be sent to NHIC. We have now updated most clients and worked with them to submit test claims. However, NHIC is now running at least two weeks behind in responding to these tests. We began client updates last month, and will have updates completed by November 17th. Updates will take somewhat longer than usual as NHIC requires that all submitters test their transmissions; usually this testing will be done as part of your update.

In addition to the changes required by NHIC, we have also included the automatic translation of the Transamerica "OCNA" numbers to NHIC's secondary payor numbers. This means that you will not have to immediately update your secondary payor numbers, but we urge you to do so at your earliest convenience after the changeover is complete. We have also retained the ability to transmit to Transamerica in the event that the changeover is delayed.

Note: The original secondary payor list provided to us by NHIC did not include a payor code for AARP. Therefore, you will have to manually change AARP's secondary payor number to 00622 in your insurance company file. Do not change this number until after November 17th (the last day to transmit claims to Transamerica).

For more information regarding the NHIC transition, visit www.medicarenhic.com, and click on "Important Transition News". You may also call Avanta with any questions you may have.



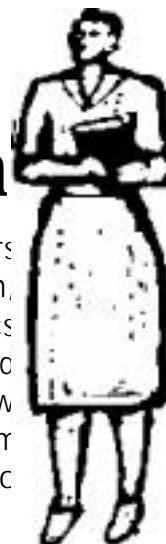
Statement Mailers Discontinued

Because of significantly reduced demand and in turn higher printing costs, Avanta has discontinued stocking the blue statement mailers. If you are currently using the blue statement mailers and have not yet been contacted by an Avanta representative, please call as soon as possible to discuss your options.



Seminar Information

The next half-day Avanta seminars will be held on December 12th, 13th & 14th. The session topics include the insurance billing and response history and the new patient payment posting program. Sessions fill up quickly, so call now to reserve your place!



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