AVANTA FAX
MEDICAL INFORMATION SYSTEMS

Automatic Medicare EOB:
Effective and Easy to Use

Avanta's automatic Medicare EOB posting program is effective and easy to use. The Medicare EOB posting module automatically and intelligently posts electronic EOB (called an 835 remittance file) information to each patient, saving your office staff time and effort. A preview mode allows you to examine what will happen when you post an ANSI 835 remittance file without actually posting anything on your ledgers, making the process virtually fool proof. In addition, the Medicare EOB posting program posts more completely and accurately then manual posting can, in a fraction of the time.

One client using Avanta's new automatic Medicare EOB posting program is Retina-Vitreous Associates of Los Angeles. Debbie Martinez, billing manager for Retina-Vitreous, said, "We have a lot of Medicare patients. It used to take about twenty hours of staff time per week to post Medicare EOBs. With Avanta's electronic Medicare EOB posting, we now spend 75% less time posting. We're able to utilize the extra time on collections."

For further information about taking advantage of the automatic Medicare EOB posting program, please call Avanta at 818-706-9191 and ask for Dan.

New Demographics Continue To Improve

Avanta's Patient Data and Insurance Data screens will soon be or already have been updated on your system to include new data fields, with a more user-friendly format to improve navigation, while employing more color for improved clarity and ease-of-use. New fields include patient cell phone, fax number, email address, ethnicity, marital status, and a *statement to* field which allows for more accurate and precise statement billing.

The Avanta website includes a support form that allows you to email the Avanta Support Staff with questions, suggestions, or system issues. If you have suggestions or questions about the new Patient Data and Insurance Data screens, call our office or submit our website's support form. We have already made several changes to the new Demographics screens as a result of the suggestions we have received.

Some of the recent changes include: Practice Security can be set to allow restricted users to navigate through, and view every field but will not allow them to save any changes made. A new insurance company search allows you to search for entries that begin with, and/or search for entries that include a keyword. If your practice has only one physician, this physician will be entered automatically when you create a new patient. On fields where the user hits ESC for a list, the list will start at the point where the default selection is the first item displayed.

These are among a long list of continued fixes and improvements that are a result of the terrific input we have received from our users. Your continued feedback is greatly appreciated, so we can concentrate our efforts on the appropriate issues.