

**AVANTA**<sup>®</sup>  
MEDICAL INFORMATION SYSTEMS

**FAX**  
December 7<sup>th</sup>, 2001

## B I G W i n n e r

Congratulations to Leia Campbell from Fertility & Surgical Association of California, the lucky winner of a \$25 Amazon.com gift certificate. Leia won the prize through a drawing offered to all clients who attended our latest seminar, *The Appointment Schedule*, and fully completed the seminar evaluation.

Thanks to everyone who attended and completed an evaluation. Your feedback helps Avanta to better meet your needs. Make sure to RSVP for our next free seminar, *Maximizing Insurance Billing Results*, to be presented on February 20<sup>th</sup> and 21<sup>st</sup>, 2002.

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## Speed Ahead with DSL

Connecting to the Internet through a high-speed DSL (digital subscriber line) modem has never been easier or more cost-effective. If you currently use a 56K dial-up modem, then you know how painful and unproductive a slow connection can be. But you may not know the advantages of DSL.

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DSL modems offer a "broadband" connection to the Internet, meaning that several PCs or Macintoshes can simultaneously connect to the Internet at speeds several times faster than a dial-up modem.

DSL can be used for a single location, but its high speed connection can be further utilized for remote locations. Using a remote DSL setup allows a satellite office to effectively connect to the main site, or a user to comfortably work from home.

DSL also means no more dialing up, no more waiting for a connection, and no more hassles in remembering to hang up to avoid extra phone charges. With DSL, as soon as you launch your Internet browser (i.e., Netscape Navigator or Microsoft Internet Explorer), you are immediately connected to the Internet at blazing speed.

If you currently use a slow dial-up connection for Internet access and want to jump ahead with high-speed DSL, or if you are not yet connected to the Internet and think it is finally time to get "online," please call Chip at 818-706-9191.

Please note that DSL service is not yet offered in all areas, so first check with your telephone service provider about DSL availability.

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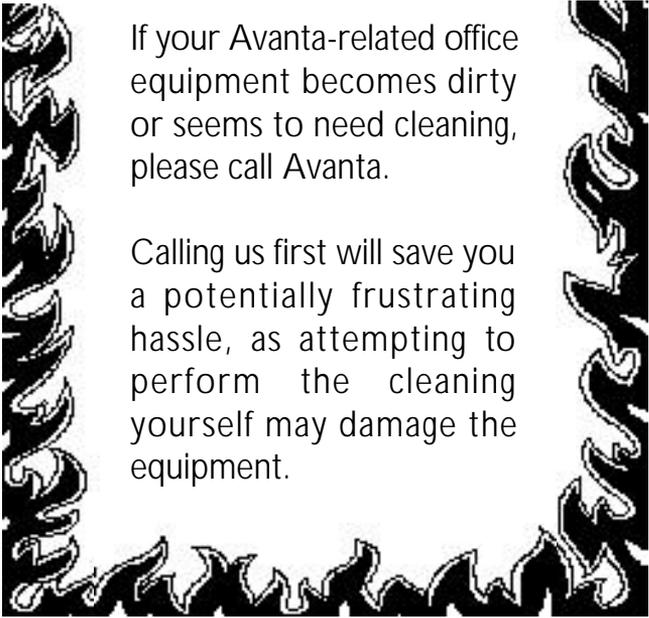
# HIPAA SECURITY

In the expanding age of information technology, increased security is important for maintaining the privacy and integrity of your information. HIPAA regulations require all practice management software to include, in progressive stages, increased security measures over the next few years.

The next stage of increased HIPAA-compliant security is to be in place by October 2002. Avanta has long been working on setting up this stage of security for your system. However, manipulating the software code to meet security standards is a challenging task, as some of our clients have discovered when using parts of the Avanta system.

Infrequently, a few Avanta clients have received a "permission denied" error when working in the Patient Notes or Word Perfect programs of your Avanta system. This error indicates that security for using these programs has, in a sense, been tightened *toomuch*. In response to this particular error, Avanta has created a newer version of these programs with which we can update your system. If you encounter this or other "permission denied" errors, please contact Avanta for assistance.

# HOT TIP



If your Avanta-related office equipment becomes dirty or seems to need cleaning, please call Avanta.

Calling us first will save you a potentially frustrating hassle, as attempting to perform the cleaning yourself may damage the equipment.

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# HOLIDAY HOURS

Avanta will be closed Tuesday, December 25<sup>th</sup>, in observance of Christmas Day. We will also be closed Tuesday, January 1<sup>st</sup>, in observance of New Year's Day.

However, our automated phone attendant allows software and hardware team members to be paged in the event of an emergency.

Have a safe and relaxing holiday season!

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