



ARRRRGH! BEWARE OF THE DATE CHANGE



Near the end of every year and the beginning of the new year we receive several calls regarding items displaying in an incorrect order on the ledger, not being included in billing, or items posted with the wrong date. Though these issues might not seem related, they can all be caused by an incorrect practice date. For example if the practice date is inadvertently set to the year 2103 it will display '03 items below '04 on the ledger, items will be excluded from billing if the cutoff date is set properly, and if your defaults are set to use the practice date as the date of service items will be posted incorrectly.

To avoid any headaches because of improperly entered dates, Avanta suggests entering the year as a 4 digit number 2003 or 2004, especially around the new year when the date may be switched between 2003 and 2004 often.



Holiday Hours

The end of 2003 is near and would like to thank all of you for your continued support, feedback, and use of the Avanta System. This past year we added a list of new features and continued to improve on the existing functions in your Avanta System. We continue to strive to offer our customers the best in Practice Management Software and Support and always welcome your comments and suggestions.

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The Avanta staff is very excited about the upcoming year, as we have a long list of new features and enhancements currently being worked on by our programming team. We look forward to serving you in 2004, and will keep you updated with weekly AvantaFAX faxes, an updated Avanta website, several new FREE Seminars, and unlimited support to address your questions, needs, and concerns.

Avanta will be closed Thursday and Friday, December 25th and 26th, in observance of Christmas Day, and on Thursday, January 1st and 2nd, in observance of New Years Day. However, our automated phone attendant allows software and hardware team members to be paged in the event of an emergency.

Have a fun and safe holiday season!

2004 CPT & ICD-9 Books

The 2004 on-line version of the CPT-4 and ICD-9 books are now available for your Avanta System. These on-line code books allow you to search for, reference, and automatically check for obsolete CPT and ICD codes.

The 2004 version of these books will automatically be included in the next Avanta update. However if you would like to have the 2004 CPT-4 and ICD-9 books sooner, please call an Avanta support specialist so we can send the books to your system via the modem.

W E L C O M E !

Avanta is proud to welcome Dr. Panasci in Valencia and Dr. Flinders in Burbank to the Avanta family. Both of these physicians have recently chosen the Avanta System as their new practice management system. We are happy to have both of these new clients join the growing ranks of satisfied Avanta clients.