

AVANTA[®]

PRACTICE MANAGEMENT SYSTEMS

FAX

DECEMBER 17, 2004

Seminars



The upcoming Avanta Seminars will cover two separate topics. Since there was such a great turnout the first time around, one of the topics will once again cover the new Payment Posting program. The second will cover Electronic Billing (EDI), the Open Insurance Report, and information on the upcoming Avanta Third-Party EDI.

For your convenience, Avanta will offer six free sessions at two separate locations over three days. The schedule is as follows:

Monday, January 24th - Agoura Hills location:

AM session (9:00AM-12:00PM)-New Posting

PM session (2:00PM-5:00PM)-EDI Billing

Wednesday, January 26th - Cedars location:

AM session (9:00AM-12:00PM)-New Posting

PM session (2:00PM-5:00PM)-EDI Billing

Friday, January 28th - Agoura Hills location:

AM session (9:00AM-12:00PM)-New Posting

PM session (2:00PM-5:00PM)-EDI Billing

To RSVP and for more information on topics, directions and parking, please contact an Avanta Support Specialist. As space is limited, a 48-hour cancellation notice is required.

Medicare News

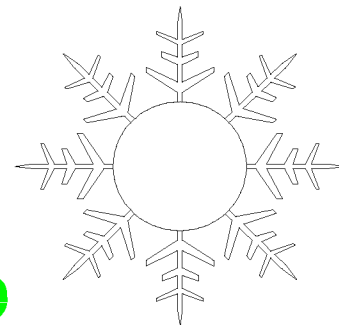
A few Avanta clients have received phone calls from the Medicare EDI department stating that they are not HIPAA compliant. What this actually means is that Medicare is still sending electronic remittance information (electronic EOB's or "ERA's") to the client in the older non-HIPAA compliant format. Medicare now has a list of all Avanta clients and their submitter numbers, and will correct this issue on their side.

Remember that your Avanta system is HIPAA compliant and will readily accept the newer ERA format. If you do happen to receive a call from Medicare EDI, please call us and let us know.



With the new year just around the corner, we would like to caution our clients when entering dates with the year 2005. There are some areas of the Avanta system that will translate a date entry of, for instance, 1/22/05 as January 22, 1905 instead of 2005. To be safe, enter all four digits for the year when transitioning from a 2004 date to 2005. This will minimize erroneous date entries and make for a happier new year.

Avanta Holiday Schedule



Avanta will be closed Friday, December 24th in observance of Christmas Day, and on Friday, December 31st in observance of New Years Day. However, our automated phone attendant allows software and hardware team members to be paged in the event of an emergency.

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