



AVANTA[®]
MEDICAL INFORMATION SYSTEMS

FAX

DECEMBER 30, 2003

Logging In Explained

There are two different types of logging into the Avanta system: the UNIX login and the Avanta login.

The first login is at the UNIX, or operating system level. This is the area where users normally type in their first name at the login prompt, and then a password. Please note that this login must always be entered in lowercase. A user may be required to repeat this login procedure depending on the type of terminal being used.

Please keep in mind that the UNIX login has nothing to do with the security levels within your practice. The UNIX login simply serves as an identifier at the operating system level and aids in troubleshooting various problems. A user's UNIX login may be used multiple times, but we recommend using a different name for each workstation. Any UNIX users you wish to add must be done by an Avanta representative.

The second login is the Avanta login. After a user selects the desired practice from the Practice Selection Screen, they are prompted for a password. This Avanta password is linked to a user name and security profile for each user. This password is normally setup by the office administrator or manager. At this level, the user can be restricted from almost any part of the Avanta system. This type of security is how the Avanta system tracks and records user activity such as scheduling appointments, posting charges, and deleting ledger items.

If you have any questions about the two types of logging into the Avanta system, please call a software support specialist at Avanta.

HAPPY NEW YEAR

HOLIDAY HOURS

The end of 2003 is near and would like to thank all of you for your continued support, feedback, and use of the Avanta System. This past year we added a list of new features and continued to improve on the existing functions in your Avanta System. We continue to strive to offer our customers the best in Practice Management software and support and always welcome your comments and suggestions.

The Avanta staff is very excited about the upcoming year, as we have a long list of new features and enhancements currently being worked on by our programming team. We look forward to serving you in 2004, and will keep you updated with weekly AvantaFAX faxes, several new FREE Seminars, and unlimited support calls to address your questions, needs, and concerns. The Avanta website will also be revised at the beginning of 2004 with an updated design to improve ease of use and functionality.

Avanta will be closed on Thursday, January 1st and Friday, January 2nd, in observance of the New Year. However, our automated phone attendant allows software and hardware team members to be paged in the event of an emergency.

Have a fun and safe holiday season!

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